

#### **IMPORTANT NOTICE:**

#### PERADUAN DEAR NESTLÉ REZEKI MACAM PRO ["PROMOTION"] CHANGES TO TERMS AND CONDITIONS

These changes [Version 1.1] to the Terms and Conditions Version 1 – Clause 3 and new addition of Clause 1 and Clause 2 [https://www.dearnestle.com.my/dearnestle-rezekimacampro] in respect of the Promotion shall take effect immediately and supersede to the extent of any inconsistency with the Terms and Conditions.

#### TERMS AND CONDITIONS [VERSION 1.1]

#### A: Schedule to Conditions of Entry

3. Campaign	The Campaign starts at 00:00:00 on 25/07/2022 and closes at 23:59:59 on
<u>Period</u>	<u>15/09/2022</u> .
Extended:	

<b>Additional</b>	a. An <b>additional</b> total of thirty [30] Grand Prizes in the form of RM150 e-
<u> Prizes – Grand</u>	Vouchers of Winners' choice to be won throughout the Campaign
<u>Prizes:</u>	Period.
	<ul> <li>b. Winners may choose their Prize as per below, either:</li> <li>i. One [1] RM150 Shopee e-Voucher* or;</li> </ul>
	ii. One [1] RM150 Touch 'n Go eWallet pin code or;
	iii. One [1] RM150 Decathlon e-Voucher.
	*Shopee e-Voucher is only valid for purchases under Nestle's Official Store in Shopee, namely Nestlé (Sold by Shopee) and KitKat Online Store.
Judging	a. As part of the Winners selection process, the Organiser will allocate
	serial numbers for each Entry received and approved by the Organiser
<u>Prizes:</u>	to be a successful Entry throughout the Campaign Period [each a
	"Qualified Entry" and collectively the "Qualified Entries"]. A set of serial numbers will be allocated for the Qualified Entries starting from serial number "1".
	<u>Prizes – Grand</u> <u>Prizes:</u>

<ul> <li>b. The serial numbers allocated to each Qualified Entries will be tabulated and added up to derive the total number of Qualified Entries ["Total Qualified Entries"]. Assuming that the Total Qualified Entries is <u>10008</u>, the Organiser will compute and select the finalists ["Finalist"] to win the prizes based on the following:</li> <li>i. Selection of 30 Grand Prize Finalists: 10008 ÷ 30 = <u>333.6</u>. Since dividing 10008 with 30 will result in a number with decimal value, the number 333.6 will be rounded down to 333. The following 30 Participants with Qualified Entry bearing the following serial number will be selected: 333*, 666*, 999*, 1332, 1665 and so forth [*computation example: <u>333</u>, 333+333=<u>666</u>, 666+333=<u>999</u>].</li> </ul>
c. The Organiser will contact all selected Finalists via WhatsApp from the number: <u>6018 388 2921</u> to the mobile number provided in the Entry.
d. Each shortlisted Finalist will be given one [1] question to answer. The shortlisted Finalists must answer the question posted by the Organiser correctly in order to win the Prizes and within a time limit stated. Failure to answer correctly or within the time stated will result in the Prize being forfeited. The Organiser will not be held liable in the event the selected Finalists cannot be contacted for whatever reasons.

9. Additional	a. Each participant may win only 1 prize of the highest value throughout
<u>Terms</u>	the Promotion Period.

## TERMS AND CONDITIONS [VERSION 1]

# A: Schedule to Conditions of Entry

1. Organiser:	Nestlé Products Sdn. Bhd. [197901000966].
2. <u>Campaign:</u>	PERADUAN DEAR NESTLÉ REZEKI MACAM PRO.
3. <u>Campaign</u> <u>Period:</u>	The Campaign starts at 00:00:00 on 25/07/2022 and closes at 23:59:59 on 28/08/2022.
4. <u>Eligibility:</u>	a. The Campaign is open to only participants who newly register with Dear Nestlé at the RezekiMacamPro Registration Form: <u>https://registration.nestle.com.my/dn-rezekimacampro</u> during the

		Campaign Period and are legal residents of Malaysia aged 18 years and above, as at the start of the Campaign Period.
		b. The Campaign is only eligible to new Dear Nestlé members that register on the RezekiMacamPro Registration Form at the URL above only.
5.	Entry	Entry submission via RezekiMacamPro Registration Form:
	<u>Method:</u>	a. NO PURCHASE is required to participate in the Campaign. To participate and stand a chance to win the prizes, you must first register as a NEW Dear Nestlé Member via the RezekiMacamPro Registration Form: <u>https://registration.nestle.com.my/dn-rezekimacampro</u> .
		b. Complete all mandatory details required as stated in the RezekiMacamPro Registration Form and click "Submit".
		c. Each Participant may only register once as a Dear Nestlé Member and each unique NEW Dear Nestlé Member that registers via the RezekiMacamPro Registration Form is ONLY eligible to one [1] Entry submission only. The Organiser shall reserve the right to disqualify any duplicated Entries received.
		d. The Organiser will extract all Entries received for further processing. Incomplete, invalid and/or duplicated Participants personal details will be disqualified.
		e. The Organiser shall reserve the right to request for evidence of identification documents. Failure to produce upon request will result in disqualification and prize forfeiture.
6.	<u>Entry</u> Deadline:	All Entries must be received by the Organiser on or before 23:59:59 on 28/08/2022. All Entries received outside the Campaign Period will be automatically disqualified.
7.	<u>Prizes:</u>	a. A total of one hundred [100] Prizes in the form of RM80 e-Vouchers of Winners' choice to be won throughout the Campaign Period.
		<ul> <li>b. Winners may choose their Prize as per below, either: <ol> <li>One [1] RM80 Shopee e-Voucher* or;</li> <li>One [1] RM80 Touch 'n Go eWallet pin code or;</li> <li>One [1] RM80 Decathlon e-Voucher.</li> </ol> </li> <li>*Shopee e-Voucher is only valid for purchases under Nestle's Official Store in Shopee, namely Nestlé (Sold by Shopee) and KitKat Online Store.</li> </ul>
8.	<u>Judging</u> <u>Details –</u> <u>Prizes:</u>	a. As part of the Winners selection process, the Organiser will allocate serial numbers for each Entry received and approved by the Organiser to be a successful Entry throughout the Campaign Period [each a

"Qualified Entry" and collectively the "Qualified Entries"]. A set of serial numbers will be allocated for the Qualified Entries starting from serial
number "1".
<ul> <li>b. The serial numbers allocated to each Qualified Entries will be tabulated and added up to derive the total number of Qualified Entries ["Total Qualified Entries"]. Assuming that the Total Qualified Entries is 10008, the Organiser will compute and select the finalists ["Finalist"] to win the prizes based on the following: <ol> <li>Selection of 100 Prize Finalists: 10008 ÷ 100 = 100.08. Since dividing 10008 with 100 will result in a number with decimal value, the number 100.08 will be rounded down to 100. The following 100 Participants with Qualified Entry bearing the following serial number will be selected: 100*, 200*, 300*, 400, 500 and so forth [*computation example: 100, 100+100=200, 100+200=300].</li> </ol> </li> </ul>
c. The Organiser will contact all selected Finalists via WhatsApp from the number: <u>6018 388 2921</u> to the mobile number provided in the Entry.
d. Each shortlisted Finalist will be given one [1] question to answer. The shortlisted Finalists must answer the question posted by the Organiser correctly in order to win the Prizes and within a time limit stated. Failure to answer correctly or within the time stated will result in the Prize being forfeited. The Organiser will not be held liable in the event the selected Finalists cannot be contacted for whatever reasons.
a. Each Participant may win one [1] Prize only during the Campaign Period.
b. The Organiser will contact all Winners via WhatsApp from the number: <u>6018 388 2921</u> to the mobile number provided in the Entry to submit their chosen Prize. The Organiser will send the RM80 e-Voucher pin- code / promocode of their choice via WhatsApp to the winners within 4 – 6 weeks from 28/08/2022. The Organiser reserves the rights to extend the timelines stated under this clause owing to reasons beyond the control of the Organiser.
c. All Prizes must be taken according to the terms and conditions of the Organiser, its agent sponsor and/or third party providing the Prizes.
d. The expiry date of the e-Vouchers will be stipulated in the WhatsApp message itself. Any unused e-Voucher after the expiry date will not be re-issued.
e. The Organiser will not be held liable in the event of non-receipt or delayed delivery of the Prizes to the Participant[s]. All unclaimed Prizes after 31/12/2022 will be forfeited.

f. Winners Announcement will be featured within 6 – 8 weeks from 28/08/2022 on the Organiser's website: <u>https://www.dearnestle.com.my/dearnestle-rezekimacampro</u> .
g. The Organizer excludes its responsibilities and all liabilities arising from any postponement, cancellation, delay or changes or modification to the Campaign or prizes or due to any other unforeseen circumstances beyond the Organizer's control such as governmental interference, civil commotion, riot, war, strikes, act of terrorism (including but not limited to any act of violence, hostility, national emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third- party suppliers or vendors.
h. The Organizer shall not be liable for any loss or damage that occurs to the prizes during the delivery process. Any other additional costs (i.e.: travel expenses, transportation cost, duties and taxes) involved to redeem or collect the prize shall be borne by the Winner at their own cost.

This Schedule to Conditions of Entry must be read together with the Conditions of Entry available at: <u>https://registration.nestle.com.my/dn-rezekimacampro</u>, collectively "Terms and Conditions", and shall be binding on all participants who participate in this Campaign (hereinafter referred to as "Participants", "Participant", "You", "you", "your").

By participating in the Campaign, you have read and agreed to the **Terms and Conditions** and the processing of your personal information in the **Privacy Notice** attached to the **Terms and Conditions.** 

Consumer Services Contact No.: 1800 88 3433.

### B: Conditions of Entry

#### 1. Introduction

1.1 This Conditions of Entry are to be read together with the Schedule to Conditions of Entry. To the extent that there is any inconsistency between the Conditions of Entry and the Schedule to Conditions of Entry, the Schedule to Conditions of Entry prevails. The Conditions of Entry and the Schedule to Condition of Entry shall collectively be referred to as the "Terms and Conditions". Each capitalized term not otherwise defined herein shall have the meaning ascribed to such term in the Schedule to Conditions of Entry. Defined terms will be used singular or plural as the case may be.

- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Campaign Period, make Prize substitutions, cancel, terminate or suspend the Campaign in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Campaign will constitute their acceptance of the Terms and Conditions (as changed).
- 1.3 The Organiser's decision on all matters relating to the Campaign including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.

#### 2. Campaign Entries

- 2.1 By submitting an entry to the Campaign, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.
- 2.2 All costs and expenses incurred and/or arising from the participation in the Campaign, including without limitation, telecommunications, network, Short Messaging Services, postal and all such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Campaign shall be borne by the Participant.
- 2.4 Proof of submission of an entry is not proof of receipt, and the Organiser shall not be liable for any delay, lost, damaged and/or non-receipt of submissions. The Organiser is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the Internet.

#### 3. Eligibility

- 3.1 Where the eligibility age prescribed in the Schedule to Conditions of Entry is below the age of eighteen (18), Participants are required to obtain the written consent (in such form as may be prescribed by the Organiser), from their parents/legal guardians before participating in the Campaign and submitting any personal information.
- 3.2 The Organiser may require a Participant to provide proof of eligibility to participate in the Campaign including without limitation, identification documents, and the written consent of parents/legal guardians in the case of Participants below the age of eighteen (18) years.
- 4. Ineligibility

The following groups of persons shall not be eligible to participate in the Campaign:

- (a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and
- (b) Employees of the Organiser's agencies associated with the Campaign and their immediate families (spouse, children, parents, siblings, and their spouses).

#### 5. Disqualification

- 5.1 The following entries will be disqualified:
  - (b) unclear, incomplete, duplicate, copies, illegible or incorrect entries; and/or
  - (b) entries that violate the Terms and Conditions, any applicable laws and/or regulations.
- 5.2 In addition, the Organiser reserves the right to disqualify any Participant that:
  - (a) undermines, has or attempted to undermine the operation of the Campaign by fraud, cheating or deception; and/or
  - (b) are not eligible or unable to provide proof of eligibility to participate in the Campaign for verification by Organiser when requested.
- 5.3 In the event of a disqualification after a Prize has been awarded, the Organiser reserves the right to demand for the return of the Prize or payment of its value from the disqualified Participant.

#### 6. Prizes

- 6.1 The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.
- 6.2 Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.
- 6.3 Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a Prize shall be the responsibility of the Winner.
- 6.4 All Prizes must be taken according to the terms and conditions of the Organiser, its agent. sponsor or third party providing the Prizes.
  - (a) **Tickets to an Event**:

The Organiser is not liable for any cancellation or re-scheduling that may prevent a Prize fulfilment. Tickets can only be used on the date(s) specified on the ticket.

#### (b) Travel/Holiday Prizes:

If travel is offered as a Prize, flights and accommodation are subject to availability at time of booking. The Prize must be taken in accordance with the dates and destinations specified by the Organiser, its agent or sponsors. Additional spending money, meals, taxes, valid passports, visas, transport to & from departure point additional transfers, insurance & all other ancillary costs not specifically stated in the Schedule to Conditions of Entry are the responsibility of the Winner.

- 6.5 Prize(s) are given out on an "as it is" basis. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.
- 6.6 Prizes must be claimed in person unless the Organiser prescribes other modes of collection.
- 6.7 Where a Participant is under the age of 18 years of age and is declared a Prize winner, the Participant must be accompanied by their parent/legal guardian throughout the Prize fulfilment.

#### 7. Publicity

The Organiser may use a Participant's entry including without limitation, photos, drawings, text, and any other content or information submitted for purposes of the Campaign (collectively the "Materials"), and the Participant's name, and/or likeness, for advertising, publicity and Campaign of any goods or services of the Organiser, for an unlimited time throughout the world without compensation, and in any media. The Participant shall do all things necessary to give effect to this if requested by the Organiser.

#### 8. Intellectual Property Rights

The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Campaign and any derivative works arising therefrom will perpetually and unconditionally be vested in, assigned to and owned by the Organiser. The Organiser has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

#### 9. Indemnity

Each Participant agrees to indemnify, release and hold harmless each of the Organiser, its holding, subsidiary or related companies as defined in the Companies Act 2016 ("Nestlé Malaysia Group"), directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages (including special, indirect and consequential damages) arising from or incurred as a result of the Participant's participation in the Campaign, acceptance of any Prize, and/or the use of the Participant's entry and/or likeness in connection with the Campaign or violation of the Terms and Conditions,

#### 10. Limitation of Liability

- 10.1 The Participant's participation in the Campaign shall be at the Participant's own risk.
- 10.2 The Organiser, Nestlé Malaysia Group, its, directors, officers, employees, agents, sponsors and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Campaign, as well as the redemption and/or utilisation of any Prize won.

#### 11. General

- 11.1 The Organiser, its agents, sponsors and/or representatives shall not be liable to perform any of their obligations in respect of the Campaign and the Terms and Conditions where they are unable to do so as a result of circumstances beyond their control and shall not be liable to compensate the Participants in any manner whatsoever in such circumstances.
- 11.2 Any names, trademarks or logos used and or reproduced in any materials (including marketing and Campaignal materials) in connection with this Campaign, in particular that relates to the Prize, are the properties of their respective owners. This Campaign and the Organiser are not affiliated with, or endorsed or sponsored by, the relevant owners, unless otherwise communicated, and such owners are not part of the Organiser's group of companies
- 11.3 The Participants shall not be entitled to assign any of the rights or sub-contract any of the obligations herein. The Organiser shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by the Organiser.
- 11.4 The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Campaign.

- 11.5 Where the Terms and Conditions of the Campaign is prepared in English and any other language(s) in the event of any inconsistency between the English language and the other language(s), the English language version shall prevail and govern in all respects.
- 11.6 The Terms and Conditions of the Campaign shall be construed, governed and interpreted in accordance the laws of Malaysia.

#### 12. Privacy Notice

- 12.1 By participating in this Campaign, the Participant agrees to the processing of the Participant's Personal Data by the Organizer in accordance with the Privacy Notice in <a href="https://www.nestle.com.my/info/privacy\_notice">https://www.nestle.com.my/info/privacy\_notice</a>
- 12.2 Dengan menyertai Kempen ini, Peserta bersetuju dengan pemprosesan Data Peribadi Peserta oleh Penganjur berdasarkan Notis Privasi di <u>https://www.nestle.com.my/info/privacy\_notice</u>.